

CONFIGURING SMARTHUB NOTIFICATIONS USING THE WEB APP

1. Sign up for Smart Hub, either on the **web** or download the App.
2. Set up contact information.

Notifications Tab

Add E-mail contact or Phone contact




Manage Contacts

Use this page to manage your contacts. Once you have contacts setup, you may use those contacts to sign up for notifications about your billing account.

+ Add E-Mail Contact + Add Phone Contact

Verified Contacts




These are the contacts we have on file that you have created or verified and will be used for notifications that are configured on the Manage Notifications page.

Method	Contact	Status	Available Actions
	(402) [redacted]	Text/Voice Enrolled	Activate Edit Delete
	(402) [redacted]	Voice Calls Enrolled	Activate Edit Delete
	[redacted]@gmail.com	E-Mail Enrolled	Activate Edit Delete

3. In order to receive text message alerts, you must check “receive text messages”
If you do not wish to receive any voice alerts, you must select “yes” to Place on Do Not Call List.

Verified Contacts

These are the contacts we have on file that you have created or verified and will be used for notifications that are configured on the Manage Notifications page.

Method	Contact	Status	Available Actions		
	(402) [redacted]	Text/Voice Enrolled	<input type="button" value="Activate"/>	<input type="button" value="Edit"/>	<input type="button" value="Delete"/>
	(402) [redacted]	Voice Calls Enrolled	<input type="button" value="Activate"/>	<input type="button" value="Edit"/>	<input type="button" value="Delete"/>
	[redacted]@gmail.com	E-Mail Enrolled	<input type="button" value="Activate"/>	<input type="button" value="Edit"/>	<input type="button" value="Delete"/>

Contact Settings

Phone Number:

Place on Do Not Call List:

Receive Text Messages

4. **Set contact for each notification.**
At minimum, you must select email notification, but you can also select “text message”.

Manage Notifications
Use this page to sign up for notifications about activity on your billing account.

▼ Billing

Select Account
30 [redacted] RD ▼

Alert Type	Description	Text Message	E-Mail	
Prepaid Account Disconnect for Nonpayment	This is a notification users receive when their account has been disconnected for non-payment.	(402) [redacted] ▼	[redacted]@gmail.co ▼	
Prepaid Account Reconnect for Payment	This is a notification users receive when their account has been reconnected from a prior non-payment disconnect.	(402) [redacted] ▼	[redacted]@gmail.co ▼	
Prepaid Low Balance Above Cutoff	This is a notification users receive when their account has a credit that qualifies for low balance notice and is above cutoff amount.	(402) [redacted]	None	Options
Prepaid Low Balance Below Cutoff	This is a notification users receive when their account has a credit that qualifies for low balance notice but is still below cutoff amount.	(402) [redacted]	None	Options

Reset Save Settings

► Miscellaneous

5. You also have the ability to change the minimum balance notice alert threshold.

Polk County Rural Public Power District

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Edit Prepaid Low Balance Above Cutoff Subscriptions

A notification will be sent to the contacts you select based on your prepaid balance and your Notification Balance. Your notification balance must be at or above \$0.00 (e.g. \$-1.00). Each type of service may have a different balance. If you have multiple types of service for your account you may have the option to set a balance for each type.

Account: 3092400 - 408 131ST RD

COOP Provided Electric Service Notice Balance:

Contacts:

(402) 764-0225

Message | E-Mail

Message	E-Mail
(402) 764-0225	justmyshoes4@gmail.co
(402) 764-0225	justmyshoes4@gmail.co
(402) 764-0225	None
(402) 764-0225	None

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Call Us: 402-764-4381

Please call 402-764-4381 or email pcrppd@pcrppd.com with any questions.