

# Polk County Rural Public Power

## District Introduces...



*A powerful, new mobile application which will transform the dynamics of how we do business.*

## What is SmartHub?

### Account Management at your Fingertips

SmartHub lets you manage all aspects of your utility or telecommunications account online or with your mobile device. Creating a SmartHub account takes less than three minutes. Enter your profile information, choose your provider and you're ready to begin.



Check Usage



Pay Bill



Report Service Issues



Secure



Customer Service

### Be in the Know

Are you a utility or telecommunications customer with multiple accounts? Are you on a prepaid service plan? Whether you're a landlord, mom of a family of four on a telecom family plan, or a utility customer with an AMI meter, SmartHub lets you see detailed usage from all your accounts. Use this information to stay within a budget, monitor tenant usage, manage energy efficiency and more!



### Safe & Secure

SmartHub provides a safe and secure environment for bill payments and transactions between your utility or telecommunications provider and your financial institution.

# How do I get SmartHub?

## iOS Users



Scan this QR code to access SmartHub in the Apple iTunes App Store.

## Android Users



Scan this QR code to access SmartHub in the Android Market.



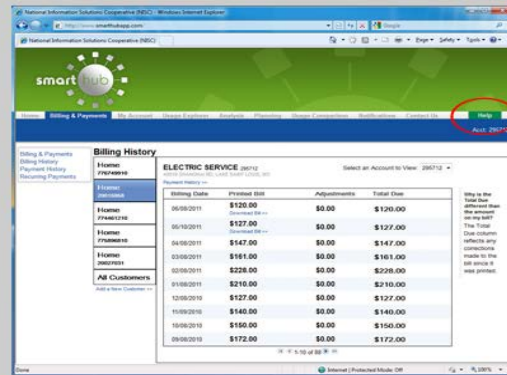
## SmartHub Support

### Need help using SmartHub?

You can find help within the application in the following locations:



Mobile



Web

Getting started...Go to Playstore, Apps and search Smarthub™. You will see the Smarthub™ logo in green with the word 'hub' in the center of the icon. This download may indicate it is from National Information Solution Cooperative. This is correct and the app you would download. Please register. The first time you log onto the site it will ask for your service provider. You will want to scroll down until you find Polk County RPPD. Once you do, log in with your email and password. If you are currently using our e-bill feature, you may use the same email and log in for Smarthub™. This new application replaces the current, legacy e-bill system you have been accustomed to. Once you are logged in you may begin using the application. If you have any questions, please contact our office at 402/764-4381.



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