

POLICY NO. 448

Load Management Notification

I. OBJECTIVE

To allow more efficient operation of the load management system PCRPPD will utilize as much technology as economically possible to inform it's consumers about the hours of operation.

II. POLICY CONTENT

PCRPPD will inform it's consumers, participating in load management, using the most efficient and economical methods.

III. PROVISIONS

Many consumers are using cellular phones to keep informed and to make business decisions and have requested that PCRPPD notify them of hours of operation of load management by text message and e-mail.

Customers requesting participation in this program will sign a disclaimer prior to activation and submit their e-mail address and/or cell phone number to be stored in a database. This service will be in addition to the toll free number and website notification currently in use. The service will be available during the irrigation season free of charge.

Due to the nature of electronic communication Polk County RPPD will not be responsible for missed or incomplete messages.

IV. RESPONSIBILITY

The General Manager, through his/her department managers, shall be responsible for the administration of this policy

APPROVED BY THE BOARD OF DIRECTORS

EFFECTIVE DATE: 11/8/2005

DATE APPROVED: 11/8/2005

REVISED: 8/8/2012

REVISED: 10/8/2013

ATTEST: *Tom Pajich*