

**POLICY NO. 433**

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**WORK PERFORMED ON CONSUMER'S PROPERTY**

**I. OBJECTIVE**

The employees of PCRPPD frequently go beyond the call of duty in their desire to serve consumers effectively. However, in order to serve the consumer equally and economically, PCRPPD must set limits for these services.

**II. PROVISIONS**

1. The PCRPPD's responsibility stops at the meter and any wires poles, towers or fixtures beyond the meter are the responsibility of the customer. This does not apply to load management switches, surge protection and similar type of equipment owned and or maintained by the district. Occasionally it may be necessary to provide work beyond the meter to assist a customer in restoring service after equipment has been damaged or destroyed.

2. In cases where employees of the PCRPPD are engaged in work on consumer-owned wires or equipment, the customer will be charged according to the following.

Regular Hourly Labor	\$ 62.00 per Hour
Overtime Hourly Labor	\$ 72.00 per Hour
Pickup/Service truck mileage	\$ 1.00 per Mile
Flatbed or Medium duty trucks	\$ 2.00 per mile
Bucket Truck hourly	\$ 70.00 per Hour
Digger Derrick hourly	\$ 80.00 per Hour
Pulled or off-road equipment	\$ 30.00 per Hour
Skid Steer	\$55.00 per Hour

All charges will be a minimum of one hour.

3. Qualified Servicemen may, if they are working on a Consumers property, inspect major electrical equipment if the consumer requests and make simple adjustments. Repairs other than simple adjustments will need to be done by a qualified electrician.

4. It shall be the policy of PCRPPD to require complete repair on consumer owned equipment when the equipment has caused or may cause damage or loss to PCRPPD, or poses a danger to the public. "Complete repair" shall be at the General Manager's discretion and may involve rewiring, tree cutting or trimming, or the addition or repair of equipment. Failure to promptly repair dangerous situations called to the consumer's attention may result in disconnection of the service.

### III. RESPONSIBILITY

The General Manager and Department Heads shall be responsible for the administration of this policy.

#### APPROVED BY THE BOARD OF DIRECTORS

EFFECTIVE DATE: 10/8/1998

DATE APPROVED: 10/8/1998

REVIEWED: 1/8/2001

REVISED: 9/7/2001

REVISED: 10/8/2001

REVISED: 11/8/2005

REVISED: 12/8/2008

REVISED: 2/8/2013

REVISED: 3/8/2021

ATTEST: 